SHIVAM GUPTA



Dec 2020 - Mar 2021

ACADEMIC PROFILE			
PGDM Marketing	7.20 CGPA	Jagdish Sheth School of Management (JAGSoM), Bengaluru	2025
B.B.A - Marketing	69.70 %	Doon Business School, Dehradun	2021
Class XII (ICSE)	71.00 %	Mercy Memorial School, Kanpur	2018
Class X (ICSE)	82.80 %	Mercy Memorial School, Kanpur	2016

AREAS OF STUDY

Management, Sales Forecasting, and Channel Conflict Management, Negotiation.

Sales Team Leadership, Territory Management, Sales Performance Metrics, Conflict Resolution, Channel Strategy Development, Channel Partner

WORK EXPERIENCE 4 Months

Finnable Fintech Sales Associate Jun 2021 – Sept 2021

- Managed business partner relationships, generated sales, and consistently achieved targets.
- Maintained detailed performance and target data, ensuring alignment with company objectives.

INTERNSHIPS 6 Months

Creative IT Brains, New Delhi Digital Marketing Trainee

Enhanced client website visibility and traffic through SEO techniques and digital marketing strategies.
Worked with the marketing team to develop and execute successful digital campaigns, increasing overall online presence.

VQMS, New Delhi Management Trainee Jun 2020 – Jul 2020

- Gained extensive knowledge of various departments and processes, focusing on market dynamics and customer behavior.
- Assisted in creating and implementing marketing strategies, collaborating with cross-functional teams to support project execution and improve processes.

ACADEMIC PROJECTS

Design Thinking - Enhancing Retail Performance

- Developed and implemented strategies to increase store footfall by 20% and reduce waiting times by 35% during sale events through comprehensive market research and customer insights.
- Collaborated with team members to redesign store layout and optimize sales processes, presenting solutions to stakeholders that improved customer satisfaction and operational efficiency.

Strategic Market Analysis for Samsung and Qualcomm

- Conducted thorough market research and competitive analysis for Samsung and Qualcomm, including STEEP and Porter's Five Forces frameworks, to assess market conditions and competitive pressures.
- Created a detailed 9 Box SWOT analysis to identify strengths, weaknesses, opportunities, and threats, and provided strategic recommendations to enhance market positioning and growth potential.

CERTIFICATIONS

Branding and Customer Experience	IE Business School (Coursera)	2024
Channel Management and Retailing	IE Business School (Coursera)	2024
Excel Skills for Business: Advanced	Macquarie University (Coursera)	2023

POSITIONS OF RESPONSIBILITY

Member – External Relations and Placements Committee

2023 - 2025

 Industry Engagement: Facilitated relationships with industry professionals and companies to secure placement opportunities and internships for students.

JAGSoM, Bengaluru

- Event Coordination: Managed IIP Viva-Voce, recruitment drives, and networking events to connect students with potential employers and enhance placement success.
- Maintained and optimized the operational processes behind placement activities, ensuring efficient and effective handling of placements and internships.

NCC 'B' Certificate 2016-2018

Achieved the rank of 'Sergeant' in NCC, leading the battalion of UP55.

ACCOMPLISHMENTS

Competitions & Activities

• Recognized as a **finalist in the top 10** for innovative and strategic solutions, showcasing exceptional problem-solving skills and creativity.

SKILLS

Advance Excel, Data Visualisation using Power BI, Canva